



Dear Sir/Madam

Eton Post Office®
124 High Street, Eton, Windsor, SL4 6AN

Branch Temporary Closure

I am writing to advise you that, for operational reasons, the above branch closed temporarily on Thursday 10 May 2018. I am sorry for the late notification of the closure on this particular occasion.

I can assure you that we are working to resume Post Office services at Eton and I would like to apologise for any inconvenience this temporary closure may cause locally. In the interim, we hope that our customers will continue to use the Post Office and full details of alternative services in the area are shown at the end of this letter.

We're handling this change in line with our Code of Practice which sets out how we communicate and explain changes to the Post Office network. You can find more information about the Code below.

I would like to thank you for your patience at this time. I will ensure that you are kept advised of developments in due course.

Yours faithfully

Deepak Valani

Deepak Valani
Area Network Change Manager

How to contact us:

comments@postoffice.co.uk
FREEPOST Your Comments
www.postofficeviews.co.uk

This communication process has been agreed with the independent statutory consumer watchdog, which in Great Britain is Citizens Advice and Citizens Advice Scotland, and in Northern Ireland, the Consumer Council, and is being carried out in line with our Code of Practice for changes to the Post Office network, which we have agreed with them. If you'd like copies of the Code they are available on our website at: www.postofficeviews.co.uk. If you think that the process has not been properly followed and wish to make a complaint, then please write to us or email us via the contact details included in our posters and letters and let us know why. We'll examine your complaint and respond to you as soon as we can. We will provide you with the relevant contact points for the consumer watchdog, so if you are still not satisfied when you have received our response, you can ask them for their assistance.

Alternative branches:

Eton Wick Post Office

9 – 11 Eton Wick Road
Eton Wick
Windsor
SL4 6LT

Services

The same range of services will continue to be available excluding Car tax, National Lottery and Dollar Travel Money.

Access and facilities

This branch has a wide automatic door and a small step at the entrance.

Opening times

Monday	08:00 – 21:30
Tuesday	08:00 – 21:30
Wednesday	08:00 – 21:30
Thursday	08:00 – 21:30
Friday	08:00 – 21:30
Saturday	08:00 – 21:30
Sunday	10:00 – 21:00

Transport/parking

Roadside parking is available outside the branch. There are local buses serving the surrounding area.

Route

This Post Office service is located approximately 1.4 miles away from Eton branch, along varied terrain.

Slough Post Office

176 High Street
Slough
SL1 1JN

Services

The same range of services will continue to be available with the addition of comprehensive range of Travel Money, Passport Check & Send and On Demand Travel Insurance however excluding National Lottery.

Access and facilities

This branch has a wide automatic door and level access at the entrance.

Transport/parking

There are several car parks in the town centre. There are local buses serving the surrounding area.

Route

This Post Office service is located approximately 1.7 miles away from Eton branch, along varied terrain.

To get this information in a different format, for example, in larger print, audio or braille please contact the Customer Helpline on 03452 66 01 15 or Textphone 03457 22 33 55.